# **Employee Change Form** For 1-100 Employee Small Groups California



#### Instructions:

If you are cancelling coverage for a dependent or changing a name, please provide a reason in the designated sections. Complete electronically or in black ink and return to your employer. Please use extra sheets of paper if necessary.

Note: Anthem Blue Cross (Anthem) is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) to collect Social Security numbers.

Submit application to your employer.			
Section A: General Information			
Employer name			Group/Case no. (if known)
Employee last name	Employee first name	M.I.	Employee Social Security no.* (required)
Language choice (optional): ☐ English ☐ Spanish ☐ Chin Do you read and write English? ☐ Yes ☐ No If no, the transl			. ,
Section B: Employee Information – Required			
Reason for change — Required. Check all that apply.  Address change	or dependent Enrollmen er or dependent COBRA (PCP) Cal-COBRA	t in Medicare (Fill in Section E)	□ Cancel coverage
Event reason — Required. Select one: Add Change	Cancel (Complete Section F)		
If you select <b>Add</b> or <b>Change</b> , please select one event reason.  ☐ Marriage ☐ Birth of child ☐ Adoption of child ☐ Ope ☐ Involuntary loss of coverage — please explain:	□ Oti	☐ Divorce or legal separation ner – please explain:	□ Death
Qualifying event date — Required:			
Home address – Street and PO Box if applicable		City	State
ZIP code Birthdate (MM/DD/YYYY) Sex	Marital status		Number of dependents
Phone no. Email address	□ Female   □ Single □ Married	□ Domestic Partner (DP)	Decupation
Fildit dudi ess			Occupation
Primary Care Physician (PCP) name (if selecting an HMO plan)		PCP ID no. (if selecting an HMO p	plan) Existing patient?
			☐ Yes ☐ No
Section C: Family Information — Spouse/Domestic Partn	er and dependents to be added/ch	anged/cancelled. Attach a s	separate sheet if necessary.
Event reason – Required. Select one: Add Change	Cancel (Complete Section F)		
If you select <b>Add</b> or <b>Change</b> , please select one event reason.  ☐ Marriage ☐ Birth of child ☐ Adoption of child ☐ Ope ☐ Involuntary loss of coverage — please explain:	Otl	Divorce or legal separation ner – please explain:	
Qualifying event date — Required:			
Spouse/Domestic Partner last name	First name	M.I.	Social Security no.* (required)
	lationship to applicant Spouse Domestic Partner		
PCP name (if selecting an HMO plan)		PCP ID no. (if selecting an HMO p	
			☐ Yes ☐ No
Does the Spouse/Domestic Partner have a different address If yes, provide full address and ZIP code:	? □Yes □No		
Street address, if different	City		State ZIP code

\*Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

Life and Disability products underwritten by Anthem Blue Cross Life and Health Insurance Company. Anthem Blue Cross is the trade name of Blue Cross of California.

Anthem Blue Cross and Anthem Blue Cross Life and Health Insurance Company are independent licensees of the Blue Cross Association.

ANTHEM is a registered trademark of Anthem Insurance Companies, Inc. The Blue Cross name and symbol are registered marks of the Blue Cross Association.

Section C: Family Information — Continued   Change   Cancel (Complete Section F)   Typu select Add or Change   please seption to event reason   Change   Cancel (Complete Section F)   Change   Cancel (Cangel Cancel (Complete Section F)   Change   Cancel (Cangel Cancel (Complete Section F)   Change   Cancel (Cangel Cancel (Cangel Cancel Cangel C		Employee name			Social Security no.*				
If you select Add or Change, please celect one event reason.   Marriage   Birth of child   Adoption of child   Open errollment (not applicable for Life)   Obvarce or legal separation   Death   Involutionary (oss of coverage   Dease explain:   Outper   Please exp	Section C: Family Information — Continued								
Marriage   Birth of child   Adoption of child   Open errollment (not applicable for Life)   Divorce or legal separation   Qeath   Involutary (xos of overage   Delegas explain:   Qualifying event date - Required:	Event reason – Required. Select one: Add	Change Cancel (Comple	ete Section F)						
Dependent last name	☐ Marriage ☐ Birth of child ☐ Adoption of child ☐ Involuntary loss of coverage – please explain:	☐ Open enrollment (not app	Other						
Sex   Disabled   Wes   Wo   Child   Other   If other, what is relationship?   PCP iD no. (if selecting an HMD plan)   Existing patient?		(MM/DD/YYY	Υ)						
Sex	<b>Dependent</b> last name	First name		M.I.	Social Security no.* (required)				
Male   Yes   Yes   No     Child   Other   If other, what is relationship?   PCP name (if selecting an HMO plan)   Existing patient?   Yes   No   If yes, provide full address and ZIP code:   Street address, if different   City   State   ZIP code   Code   Code   City   State   ZIP code   Code   City   State   ZIP code   City   State   ZIP code   City									
Does this dependent have a different address?   Yes   No	☐ Male ☐ Yes ☐ ☐ Child ☐ Other If other what is relationship?								
Does this dependent have a different address?   Yes   No     If yes, provide full address and ZIP code:   Street address; if different   Select one:   Add   Change   Cancel (Complete Section F)			PCP	PID no. (if selecting an HMO pl	lan) Existing patient?				
Fyes, provide full address and ZIP code:									
Event reason - Required. Select one:   Add		es 🗆 No							
Event reason - Required.   Select one:   Add   Change   Cancel (Complete Section F)	Street address, if different		City		State   ZIP code				
If you select Add or Change, please select one event reason.   Marriage   Girth of child   Adoption of child   Open enrollment (not applicable for Life)   Divorce or legal separation   Death   Involuntary loss of coverage - please explain:   Qualifying event date - Required:									
Mariage   Birth of child	Event reason — Required. Select one: 🗆 Add 🗆	Change Cancel (Comple	ete Section F)						
Dependent last name   First name   M.I.   Social Security no.* (required)	☐ Marriage ☐ Birth of child ☐ Adoption of child ☐ Involuntary loss of coverage – please explain:	☐ Open enrollment (not app	Other						
Dependent last name   First name   M.I.   Social Security no.* (required)	Qualifying event date — Required:	(MM/DD/YYY	Υ)						
Sex Disabled   Disabled   No   Disabled   No   Diversify   Diversi		First name		M.I.	Social Security no.* (required)				
PCP ID no. (if selecting an HMO plan)    PCP ID no. (if selecting an HMO plan)   Existing patient?   Pves   No	Sex Disabled Birthdate (MM/DD/YYYY) Relationship to applicant  Male Yes Child Other If other what is relationship?								
Does this dependent have a different address?   Yes   No   If yes, provide full address and ZIP code:   Street address, if different   City   State   ZIP code      Event reason - Required.   Select one:   Add   Change   Cancel (Complete Section F)	PCP name (if selecting an HMO plan)								
Event reason — Required. Select one: Add Change Cancel (Complete Section F)  If you select Add or Change, please select one event reason.    Marriage   Birth of child   Adoption of child   Open enrollment (not applicable for Life)   Divorce or legal separation   Death	Does this dependent have a different address? $\square$ Yes $\square$ No								
If you select Add or Change, please select one event reason.    Marriage   Birth of child   Adoption of child   Open enrollment (not applicable for Life)   Divorce or legal separation   Death   Involuntary loss of coverage – please explain:   Other – p	Street address, if different		City		State ZIP code				
If you select Add or Change, please select one event reason.    Marriage   Birth of child   Adoption of child   Open enrollment (not applicable for Life)   Divorce or legal separation   Death   Involuntary loss of coverage – please explain:   Other – p									
If you select Add or Change, please select one event reason.    Marriage   Birth of child   Adoption of child   Open enrollment (not applicable for Life)   Divorce or legal separation   Death   Involuntary loss of coverage – please explain:   Other – p	Event reason – Required. Select one:	Change Cancel (Comple	ete Section F)						
Dependent last name    First name   M.I.   Social Security no.* (required)	If you select <b>Add</b> or <b>Change</b> , please select one event reas Marriage Birth of child Adoption of child	son. Open enrollment (not app	olicable for Life)	] Divorce or legal separation — please explain:	□Death				
Sex Disabled Birthdate (MM/DD/YYYY) Relationship to applicant Child Other If other, what is relationship?  PCP name (if selecting an HMO plan) Existing patient?  Does this dependent have a different address? Yes No  If yes, provide full address and ZIP code:	Qualifying event date — Required:	(MM/DD/YYY	Υ)						
Male   Yes   Othird   Other   If other, what is relationship?    PCP name (if selecting an HMO plan)   PCP ID no. (if selecting an HMO plan)   Existing patient?    Does this dependent have a different address?   Yes   No    If yes, provide full address and ZIP code:		First name		M.I.	Social Security no.* (required)				
Male   Yes   Othird   Other   If other, what is relationship?    PCP name (if selecting an HMO plan)   PCP ID no. (if selecting an HMO plan)   Existing patient?    Does this dependent have a different address?   Yes   No    If yes, provide full address and ZIP code:									
PCP name (if selecting an HMO plan)  PCP ID no. (if selecting an HMO plan)  Existing patient?  Yes \[ \text{No} \]  Does this dependent have a different address? \[ \text{Yes} \]  No  If yes, provide full address and ZIP code:	☐ Male ☐ Yes			nship?					
Does this dependent have a different address?   Yes  No If yes, provide full address and ZIP code:	PCP name (if selecting an HMO plan)		PCP	<sup>2</sup> ID no. (if selecting an HMO pl	lan) Existing patient?				
If yes, provide full address and ZIP code:					☐ Yes ☐ No				
	Does this dependent have a different address? $\Box$ Ye				·				
			City		State ZIP code				

<sup>\*</sup>Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

	Employee name				Social Security n	0.*
Section D: Plan/Type of Coverage						
Medical Coverage — Select from only Medical plans offered by Anthem Bloom		by your emplo	oyer.			
Please Note: All health plans include the r	equired coverage for the do	ental and visio	n pediatric essential he	ealth benefits.		
Enter network name, product plan name	and contract code select	ted:				
Network name		Product plan n	name		Contract code, if know	vn
Member medical coverage — select one: ☐ Employee only ☐ Employee + Spouse.		loyee + child(ı	ren) 🗆 Family			
2. Dental Coverage — Select from only Dental PPO plans are offered by Ant				HMO plans are o	ffered by Anthem B	lue Cross.
Product plan name		For all Dental Dental office i	HMO plans, you must ento no.:	er your	Contract code, if know	vn
Member dental coverage — select one:  ☐ Employee only ☐ Employee + Spouse,	/Domestic Partner 🗆 Emp	loyee + child(ı	ren) 🗆 Family			
Optional dental plans do not include cover	age for dental pediatric es	sential health	benefits.			
3. Vision Coverage — Select from only	the coverages offered by	your employ	er. Offered by Anthem	n Blue Cross Life	and Health Insuran	ce Company.
Product plan name					Contract code, if know	vn
Member vision coverage — select one:  ☐ Employee only ☐ Employee + Spouse	/Domestic Partner □ Emp	loyee + child(ı	ren) 🗆 Family			
Optional vision plans do not include covera	age for vision pediatric ess	ential health b	penefits.			
4. Life and Disability Coverage — Selec Offered by Anthem Blue Cross Life a			your employer.			
□ Basic Life and AD&D □ Basic Dependent Life □ Optional Supplemental/Voluntary Life a □ Optional Supplemental/Voluntary Depe □ Optional Supplemental/Voluntary Depe	ndent Life Spouse \$		(employee amount) (spouse amount) (child amount)			
Current annual income \$		Li	fe & Disability class no.			
Primary Beneficiary – Attach a separat	e sheet if necessary					
Last name	First name	M.I.	Relationship	Social Secu	rity no.	Percentage
			· ·			
Last name	First name	M.I.	Relationship	Social Secu	rity no.	Percentage
Last name	First name	M.I.	Relationship	Social Secu	rity no.	Percentage
Contingent Beneficiary — Attach a sepa	rate sheet if necessary					
Last name	First name	M.I.	Relationship	Social Secu	rity no.	Percentage
Last name	First name	M.I.	Relationship	Social Secu	rity no.	Percentage
Last name	First name	M.I.	Relationship	Social Secu	rity no.	Percentage

Total percentages should add up to 100%. If no percentages are indicated, the proceeds will be divided equally. If no Primary beneficiary survives, the proceeds will be paid to the contingent beneficiary(ies) listed above.

SG\_OHIX\_CA\_CF (1/17) 3 of 8

<sup>\*</sup>Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

4. Life and Disability Covera	nge — Continue	ed						
Spousal Consent for Community Property States Only (Note: The insurance company is not responsible for the validity of a spouse's consent for designation.) If you live in a community property state (AZ, CA, ID, LA, NM, NV, TX, WA and WI), your state may require you to obtain the signature of your spouse if your spouse will not be named as a primary beneficiary for 50% or more of your benefit amount. Please have your spouse read and sign the following. I am aware that my spouse, the Employee/Retiree named above, has designated someone other than me to be the beneficiary of group life insurance under the above policy. I hereby consent to such designation and waive any rights I may have to the proceeds of such insurance under applicable community property laws. I understand that this consent and waiver supersedes any prior spousal consent or waiver under this plan.								
Spouse signature <b>X</b>			Spouse name				Date	
authorize the release of any medical records or information concerning claims, conditions or treatment of myself and for any dependents listed herein, y any provider of health services, pharmacy related service organization, medical or medically-related facility, or the MIB, Inc., to Anthem Blue Cross Life and ealth Insurance Company (Anthem Life), its affiliates, and any administrators, reinsurers, agents, or other entity providing services on behalf of Anthem Life, his information will be used for purposes which include but are not limited to: processing this application for enrollment; group risk classification; detecting reventing fraud or misrepresentation; internal and external audits, administration of claims; and quality improvement programs. Anthem Life will advise uch entities that such information must be kept confidential to the extent necessary or as otherwise provided by law, and should not be used for any nlawful purpose. This information includes any records or knowledge about medical history, including sensitive services such as mental health, psychiatric, ubstance abuse, reproductive health, information relating to ARC or AIDS (excluding disclosure of HIV testing or HIV status), sexually transmitted or other ommunicable diseases contained in such records, including but not limited to, all records of office visits, examinations, treatment, evaluation, diagnostic and aboratory testing, reports, consultations, hospital records, prescription history, records for treatment of substance abuse, psychiatric counseling, notes, orrespondence, insurance and billing information for treatment or services rendered by any provider. I understand that Anthem Life may collect personal information about me from outside sources, and that both personal and privileged information may be collected and disclosed to third parties without my urther authorization, and may no longer be protected by Federal privacy laws. I also understand that I have a right to see and correct personal information about me from outside so								
Section E: Other Coverage								
1. Are you or anyone applying	for coverage cu	urrently eligible	e for Medicare?	□ Yes □ No	If yes, give name:			
Medicare ID no.  Part A effective date Part B effective date Medicare eligibility reason (check all that apply)  Age Disability ESRD: Onset date: Part D effective date								
2. Does anyone on this application intend to continue other coverage if this application is accepted?  3. Is anyone applying for coverage covered by other health, dental, or vision coverage?  4. On the day your coverage begins, will you or a family member be covered by other dental coverage?  5. Is anyone applying for coverage begins, will you or a family member be covered by other dental coverage?  6. Yes No  7. Yes No  8. Yes No  9. Yes No  1. Yes No  1. Yes No								
Name of person covered (Last name, first, M.I.)	Type (check one)	Coverage (check all that apply)	Carrier name	Carrier phone no.	Policy ID no.	Policy holder name	Dates (if applicable)	
	Group Medicare	☐ Dental ☐ Vision					End:	

Social Security no.\*

Start: L End: L

Employee name

Health
Dental
Vision

☐ Individual ☐ Group ☐ Medicare

<sup>\*</sup>Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

Section F: Waiver/Declining Coverage — Proof	of coverage will be req	uired					
Medical coverage declined for — check all that app Dental coverage declined for — check all that app Vision coverage declined for — check all that appl *Life/AD&D coverage declined for: Dependent Life coverage declined for: Short Term Disability coverage declined for: Long Term Disability coverage declined for: Optional Supplemental/Voluntary coverage decli Optional Supplemental/Voluntary Dependent Lif Voluntary Short Term Disability coverage decline Voluntary Long Term Disability coverage decline Reason for declining coverage — check all that a	ned for: e coverage declined for: d for:	Myself Spouse/Domestic Partner Depender Myself Spouse/Domestic Partner Depender Myself Spouse/Domestic Partner Depender Myself Spouse/Domestic Partner Depender Spouse/Domestic Partner Dependents Myself Myself Myself Spouse/Domestic Partner and Dependents Myself Spouse/Domestic Partner and Dependents Myself Spouse/Domestic Partner and Dependents Myself Covered by Spouse's/Domestic Partner's group coverage Enrolled in other Insurance — Please provide company of Enrolled in Individual coverage Spouse/Domestic Partner covered by employer's group Medicare/Medicaid/VA Other — please explain:	et(s) tt(s) tt(s)  ge name and plan:				
List names of dependents to be waived:		□ No coverage					
acknowledge that the available coverage's have been explained to me by my employer and I know that I have every right to apply for coverage. I have been given the chance to apply for this coverage and I have decided not to enroll myself and/or my dependent(s), if any. I have made this decision voluntarily, and no one has tried to influence me or put any pressure on me to waive coverage. BY WAIVING THIS GROUP MEDICAL, DENTAL, VISION, DISABILITY AND/OR GROUP LIFE COVERAGE ELSEWHERE) ACKNOWLEDGE THAT MY DEPENDENTS AND I MAY HAVE TO WAIT UNTIL THE NEXT OPEN ENROLLMENT TO BE ENROLLED IN THIS GROUP'S MEDICAL, DENTAL, VISION, DISABILITY AND/OR GROUP LIFE INSURANCE PLAN UNLESS I QUALIFY FOR A SPECIAL OPEN ENROLLMENT.							
Special Open Enrollment  f you declined enrollment for yourself or your dependent(s) (including a spouse/domestic partner), you may be able to enroll yourself or your dependent(s) in this health benefit plan or change health benefit plans as a result of certain triggering events, including: (1) you or your dependent loses minimum essential coverage; (2) you gain or become a dependent; (3) you are mandated to be covered as a dependent pursuant to a valid state or federal court order; (4) you have been released from incarceration; (5) your health coverage issuer substantially violated a material provision of the health coverage contract; (6) you gain access to new health benefit plans as a result of a permanent move; (7) you were receiving services from a contracting provider under another health benefit plan, for one of the conditions described in Section 1373.96(c) of the Health and Safety Code and that provider is no longer participating in the health benefit plan; (8) you are a member of the reserve forces of the United States military or a member of the California National Guard, and returning from active duty service; or (9) you demonstrate to the department that you did not enroll in a health benefit plan during the immediately preceding enrollment period because you were misinformed that you were covered under minimum essential coverage. You must request special enrollment within 60 days from the date of the triggering event to be able to enroll yourself or your dependent(s) in this health benefit plan or change health benefit plans as a result of a qualifying riggering event.							
to me, and I and/or my dependent(s) decline to pa into declining this coverage, but elected of my (or	rticipate. Neither I nor m ır) own accord to decline	railable group life benefits offered by my employer, the y dependent(s) were induced or pressured by my emploverage. I understand that if I wish to apply for such ine your options carefully before waiving this coverage	oyer, agent, or life carrier, coverage in the future, I may				
Sign here <mark>only</mark> if you are <mark>declining</mark> coverage fo	r yourself or dependen	ts.					
Signature of applicant	Printed name		Date (MM/DD/YYYY)				

Social Security no.\*

Employee name

SG\_OHIX\_CA\_CF (1/17) 5 of 8

<sup>\*</sup>Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

Employee name	So	cial	Security no.*					

#### Section G: Terms, Conditions and Authorizations

#### Please read this section carefully before signing the application.

As an eligible employee, I am requesting coverage for myself and all eligible dependents listed and authorize my employer to deduct any required contributions for this insurance from my earnings. All statements and answers I have given are true and complete. I understand it is a crime to make or cause to be made a knowingly false or fraudulent material statement or material representation to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits. I understand all benefits are subject to conditions stated in the Group Contract and coverage document.

#### In signing this application I represent that:

I certify each Social Security number listed on this application is correct.

I have read or have had read to me the completed application, and I realize any acts of fraud or intentional misrepresentation of material fact in the application may result in loss of coverage within 24 months following the issuance of the coverage.

I understand that I may not assign any payment under my Anthem Blue Cross (Anthem) program. I agree to have money taken from my wages, if necessary, to cover the premium cost for the coverage applied for.

I am asking for the coverage I chose on this form. If I made choices that are not available to me, I agree that my choices may be changed to those on the employer's application.

I understand that, to the extent allowed by law, Anthem reserves the right to accept or decline this application for coverage (and that Anthem Blue Cross Life and Health Insurance Company may accept only certain people or terms for coverage), and that no right is created by my application for coverage.

I also understand that I may not be covered for pre-existing conditions for Long Term Disability and Short Term Disability, if applicable. (See the policy/certificate for important information).

I agree that I will let my employer know right away of any changes that would make me or any dependent(s) ineligible for this coverage.

By signing this application, I agree to the taping or monitoring of any phone calls between Anthem and myself.

By signing below, I (primary applicant) agree to receive my plan-related communications either by email or electronically. This may include my certificate, evidence of coverage, explanation of benefits statements, required notices or helpful information to get the most out of my plan. I agree to provide and update Anthem with my current email address. I know that at any time I can change my mind and request a copy of these materials (or any specific materials) by mail, by contacting Anthem.

For Health Savings Account enrollees: Except as otherwise provided in any agreement between me and the financial custodian, the custodian of my Health Savings Account (HSA), I understand that my authorization is required before the financial custodian may provide Anthem with information regarding my HSA. I hereby authorize the financial custodian to provide Anthem with information about my HSA, including account number, account balance and information regarding account activity. I also understand that I may provide Anthem with a written request to revoke my authorization at any time.

If applying for Life and/or Disability insurance, I represent that I have read and agree to the terms in the Life and Disability Coverage in Section 4, above.

HIV TESTING PROHIBITED: California law prohibits an HIV test from being required or used by health insurance companies as a condition of obtaining health insurance.

Read carefully - Signature required

#### REQUIREMENT FOR BINDING ARBITRATION (Not applicable to Life and Disability coverage.)

ALL DISPUTES BETWEEN YOU AND ANTHEM BLUE CROSS AND/OR ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE COMPANY, INCLUDING BUT NOT LIMITED TO DISPUTES RELATING TO THE DELIVERY OF SERVICE UNDER THE PLAN/POLICY OR ANY OTHER ISSUES RELATED TO THE PLAN/POLICY AND CLAIMS OF MEDICAL MALPRACTICE, MUST BE RESOLVED BY BINDING ARBITRATION, IF THE AMOUNT IN DISPUTE EXCEEDS THE JURISDICTIONAL LIMIT OF SMALL CLAIMS COURT AND THE DISPUTE CAN BE SUBMITTED TO BINDING ARBITRATION UNDER APPLICABLE FEDERAL AND STATE LAW, INCLUDING BUT NOT LIMITED TO, THE PATIENT PROTECTION AND AFFORDABLE CARE ACT. California Health and Safety Code Section 1363.1 and Insurance Code Section 10123.19 require specified disclosures in this regard, including the following notice: It is understood that any dispute as to medical malpractice, that is as to whether any medical services rendered under this contract were unnecessary or unauthorized or were improperly, negligently or incompetently rendered, will be determined by submission to arbitration as permitted and provided by federal and California law, including but not limited to, the Patient Protection and Affordable Care Act, and not by a lawsuit or resort to court process except as California law provides for judicial review of arbitration proceedings. Both parties to this contract, by entering into it, are giving up their constitutional right to have any such dispute decided in a court of law before a jury, and instead are accepting the use of arbitration. YOU AND ANTHEM BLUE CROSS AND/OR ANTHEM BLUE CROSS LIFE AND HEALTH INSURANCE COMPANY AGREE TO BE BOUND BY THIS ARBITRATION PROVISION. YOU ACKNOWLEDGE THAT FOR DISPUTES THAT ARE SUBJECT TO ARBITRATION UNDER STATE OR FEDERAL LAW THE RIGHT TO A JURY TRIAL, THE RIGHT TO A BENCH TRIAL UNDER CALIFORNIA BUSINESS AND PROFESSIONS CODE SECTION 17200, AND/OR THE RIGHT TO ASSERT AND/OR PARTICIPATE IN A CLASS ACTION ARE ALL WAIVED BY YOU. Enforcement of this arbitration clause, including the waiver of class actions, shall be determined under the Federal Arbitration Act ("FAA"), including the FAA's preemptive effect on state law. By signing, writing or typing your name below you agree to the terms of this agreement and acknowledge that your signed, written or typed name is a valid and binding signature.

Applicant signature
X

Applicant signature
X

Date (MM/DD/YYYY)

<sup>\*</sup>Anthem is required by the Internal Revenue Service and Centers for Medicare & Medicaid (CMS) regulations to collect this information.

# Get help in your language



### **Language Assistance Services**

Curious to know what all this says? We would be too. Here's the English version:

IMPORTANT: Can you read this letter? If not, we can have somebody help you read it. You may also be able to get this letter written in your language. For free help, please call right away at 1-888-254-2721. (TTY/TDD: 711)

Separate from our language assistance program, we make documents available in alternate formats for members with visual impairments. If you need a copy of this document in an alternate format, please call the Member Services telephone number on the back of your ID card.

#### Arabic

مهم: هل يمكنك قراءة هذه الرسالة؟ إذا لم تستطع، فيمكننا الاستعانة بشخص ما ليساعدك على قراءتها. كما يمكنك أيضًا الحصول على هذا الخطاب مكتوبًا بلغتك. للحصول على المساعدة المجانية، يُرجى الاتصال فورًا بالرقم2721-888-1 (TY/TDD:711T).

#### Armenian

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Կարողանո՞ւմ եք ընթերցել այս նամակը։ Եթե ոչ, մենք կարող ենք տրամադրել ինչ-որ մեկին, ով կօգնի Ձեզ՝ կարդալ այն։ Կարող ենք նաև այս նամակը Ձեզ գրավոր տարբերակով տրամադրել։ Անվձար օգնություն ստանալու համար կարող եք անհապաղ զանգահարել 1-888-254-2721 հեռախոսահամարով։ (TTY/TDD: 711)

#### Chinese

重要事項:您能看懂這封信函嗎?如果您看不懂,我們能夠找人協助您。您有可能可以獲得以您的語言而寫的本信函。如需免費協助,請立即撥打1-888-254-2721 (TTY/TDD: 711)

#### Farsi

مهم: آیا می توانید این نامه را بخوانید؟ اگر نمی توانید، می توانیم شخصی را به شما معرفی کنیم تا در خواندن این نامه شما را کمک کند. همچنین می توانید این نامه را به صورت مکتوب به زبان خودتان دریافت کنید. برای دریافت کمک رایگان، همین حالا با شماره 1-888-254-2721 تماس بگیرید.(Y/TDD:711TT)

#### Hindi

महत्वपूर्ण: क्या आप यह पत्र पढ़ सकते हैं? अगर नहीं, तो हम आपको इसे पढ़ने में मदद करने के लिए किसी को उपलब्ध करा सकते हैं। आप यह पत्र अपनी भाषा में लिखवाने में भी सक्षम हो सकते हैं। निःशुल्क मदद के लिए, कृपया 1-888-254-2721 पर त्रंत कॉल करें। (TTY/TDD: 711)

#### Hmong

TSEEM CEEB: Koj puas muaj peev xwm nyeem tau daim ntawv no? Yog hais tias koj nyeem tsis tau, peb muaj peev xwm cia lwm tus pab nyeem rau koj mloog. Tsis tas li ntawd tej zaum koj kuj tseem yuav tau txais daim ntawv no sau ua koj hom lus thiab. Txog rau kev pab dawb, thov hu tam sim no rau tus xov tooj 1-888-254-2721. (TTY/TDD: 711)

#### Japanese

重要: この書簡を読めますか? もし読めない場合には、内容を理解するための支援を受けることができます。また、この書簡を希望する言語で書いたものを入手することもできます。次の番号にいますぐ電話して、無料支援を受けてください。 1-888-254-2721 (TTY/TDD: 711)

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SG OHIX CA CF (1/17) 7 of 8

#### Khmer

សំខាន់៖ កលីអុនកអាចអានលិខិតនេះទេ? បលីមិនអាចទ េយលីងអាចឲ្យយនរណាមនាក់អានវាជូនអុនកា អុនកក៍អាចទទួលលិខិតនេះដលេយសរសរេជាភាសារបស់អុនកផងដរែ។ ដលីមុបីទទួលជំនួយឥតគិតថ្មល់ សូមហេទទួរស័ពុទភុលាមៗទេទៅលខេ 1-888-254-2721។ (TTY/TDD: 711)

#### Korean

중요: 이 서신을 읽으실 수 있으십니까? 읽으실 수 없을 경우 도움을 드릴 사람이 있습니다. 귀하가 사용하는 언어로 쓰여진 서신을 받으실 수도 있습니다. 무료 도움을 받으시려면 즉시 1-888-254-2721로 전화하십시오. (TTY/TDD: 711)

#### Punjabi

ਮਹੱਤਵਪੂਰਨ: ਕੀ ਤੁਸੀਂ ਇਹ ਪੱਤਰ ਪੜ੍ਹ ਸਕਦੇ ਹੋ? ਜੇ ਨਹੀਂ, ਤਾਂ ਅਸੀਂ ਇਸ ਨੂੰ ਪੜ੍ਹਨ ਵੀਂਚ ਤੁਹਾਡੀ ਮਦਦ ਲਈ ਕਿਸੇ ਨੂੰ ਬੁਲਾ ਸਕਦਾ ਹਾਂ ਤੁਸੀਂ ਸ਼ਾਇਦ ਪੱਤਰ ਨੂੰ ਆਪਣੀ ਭਾਸ਼ਾ ਵੀਂਚ ਲਖਿਆਿ ਹੋਇਆ ਵਬੀ ਪ੍ਰਾਪਤ ਕਰ ਸਕਦੇ ਹੋ। ਮੁਫ਼ਤ ਮਦਦ ਲਈ, ਕਰਿਪਾ ਕਰਕੇ ਫੌਰਨ 1-888-254-2721 ਤੇ ਕਾਲ ਕਰੋ। (TTY/TDD: 711)

#### Russian

ВАЖНО. Можете ли вы прочитать данное письмо? Если нет, наш специалист поможет вам в этом. Вы также можете получить данное письмо на вашем языке. Для получения бесплатной помощи звоните по номеру 1-888-254-2721. (TTY/TDD: 711)

#### Spanish

IMPORTANTE: ¿Puede leer esta carta? De lo contrario, podemos hacer que alguien lo ayude a leerla. También puede recibir esta carta escrita en su idioma. Para obtener ayuda gratuita, llame de inmediato al 1-888-254-2721. (TTY/TDD: 711)

#### **Tagalog**

MAHALAGA: Nababasa ba ninyo ang liham na ito? Kung hindi, may taong maaaring tumulong sa inyo sa pagbasa nito. Maaari ninyo ring makuha ang liham na ito nang nakasulat sa ginagamit ninyong wika. Para sa libreng tulong, mangyaring tumawag kaagad sa 1-888-254-2721. (TTY/TDD: 711)

#### Thai

หมายเหตุสำคัญ: ท่านสามารถอ่านจดหมายฉบับนี้หรือไม่ หากท่านไม่สามารถอ่านจดหมายฉบับนี้ เราสามารถจัดหาเจ้าหน้าที่มาอ่านให้ท่านฟังได้ ท่านยังอาจให้เจ้าหน้าที่ช่วยเขียนจดหมายในภาษาของท่านอีกด้วย หากต้องการความช่วยเหลือโดยไม่มีค่าใช้จ่าย โปรดโทรติดต่อที่หมายเลข 1-888-254-2721 (TTY/TDD: 711)

#### Vietnamese

QUAN TRONG: Quý vị có thể đọc thư này hay không? Nếu không, chúng tôi có thể bố trí người giúp quý vị đọc thư này. Quý vị cũng có thể nhận thư này bằng ngôn ngữ của quý vị. Để được giúp đỡ miễn phí, vui lòng gọi ngay số 1-888-254-2721. (TTY/TDD: 711)

## It's important we treat you fairly

That's why we follow federal civil rights laws in our health programs and activities. We don't discriminate, exclude people, or treat them differently on the basis of race, color, national origin, sex, age or disability. For people with disabilities, we offer free aids and services. For people whose primary language isn't English, we offer free language assistance services through interpreters and other written languages. Interested in these services? Call the Member Services number on your ID card for help (TTY/TDD: 711). If you think we failed to offer these services or discriminated based on race, color, national origin, age, disability, or sex, you can file a complaint, also known as a grievance. You can file a complaint with our Compliance Coordinator in writing to Compliance Coordinator, P.O. Box 27401, Mail Drop VA2002-N160, Richmond, VA 23279. Or you can file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights at 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201 or by calling 1-800-368-1019 (TDD: 1-800-537-7697) or online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf. Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

SG OHIX CA CF (1/17) 8 of 8